



Your Neighborhood Lender  
1333 Butterfield Road, Suite 600, Downers Grove, IL 60615

10/19/2021

John Smith

123 Main St.  
GRAND RAPIDS, MI 49505

Property Address:  
123 Main St.  
GRAND RAPIDS, MI 49505

## NOTICE OF ASSIGNMENT, SALE OR TRANSFER OF SERVICING

# Servicing Transfer

The servicing of your mortgage loan is being transferred, effective 12/01/2021. This means that after this date, a new servicer will be collecting your mortgage loan payments from you. Nothing else about your mortgage loan will change.

Neighborhood Loans, Inc. is now collecting your payments. Neighborhood Loans, Inc. will stop accepting payments received from you after 11/30/2021.

PNC Mortgage Payments will collect your payments going forward. Your new servicer will start accepting payments received from you on 12/01/2021.

Send all payments due on or after 12/01/2021 to PNC Mortgage Payments at the address provided in the Payment Instruction section below.

If you have any questions for either your present servicer, Neighborhood Loans, Inc., or your new servicer PNC Mortgage Payments, about your mortgage loan or this transfer, please contact them using the information located in the Customer Service Contacts section below.

# Payment Instructions

Payments with a due date **earlier** than 12/01/2021 must be paid to Neighborhood Loans, Inc. Payments with a due date of 12/01/2021 or later will be paid to PNC Mortgage Payments.

Neighborhood Loans, Inc.  
PO Box 772501  
Detroit, MI 48277-2501

PNC Mortgage Payments  
PO Box 771021  
Chicago, IL 60677

Our Loan Number: 200500307

New Loan Number: 40275207

Please write your loan number on the mortgage payment.

Under Federal law, during the 60-day period following the effective date of the transfer of the loan servicing, a loan payment received by your old servicer on or before its due date may not be treated by the new servicer as late, and a late fee may not be imposed on you.

# **Customer Service Contacts**

Continue to contact Neighborhood Loans, Inc. for any questions you may have regarding the servicing of your loan or about this loan servicing transfer. After 12/01/2021, please contact PNC Mortgage Payments for your loan servicing questions.

**Current Servicer:**  
Neighborhood Loans, Inc.  
Attn: Customer Service  
1333 Butterfield Road  
Suite 600  
Downers Grove, IL 60615

Toll Free: 800-260-1608  
Email: [Servicing@NeighborhoodLoans.com](mailto:Servicing@NeighborhoodLoans.com)

**New Servicer:**  
PNC Bank  
Attn: Customer Service  
PO Box 8807  
Dayton, OH 45401-8807

Toll Free: 800-822-5626

# **Insurance Update**

Contact your insurance company or agent to update the mortgagee clause on your insurance policy to the below address. In the event of a property loss, your insurance company will have the correct information to issue a claim check to you and your new servicer.

PNC Bank, NA ISAOA / ATIMA  
PO Box 7433  
Springfield, OH 45501

Neighborhood Loans, Inc.  
10/19/2021

# Mortgagee Change Request



October 19, 2021

Safeco  
Att: Payment Processing Operations PO Box 91016  
Chicago, IL 60680

RE: Policy #OK7197935

Please change the mortgagee on the below referenced policy. This loan has been sold effective **12/01/2021**, and the current mortgagee that should be listed on the policy can be found below.

**Borrower:** John Smith

**Co-borrower:**

**Subject Property:** 123 Main St.  
GRAND RAPIDS, MI 49505

**Policy #:** OK7197935

**New Mortgagee:** PNC Bank, NA ISAOA /  
ATIMA PO Box 7433  
SpringfieldOH 45501

**New Loan Number:** 40275207

**Insurance Escrowed:** Y

Thank you,  
Neighborhood Loans, Inc. Servicing Department

Neighborhood Loans, Inc.  
1333 Butterfield Road, Suite 600  
Downers Grove, IL 60515  
800-260-1608  
[www.neighborhoodloans.com](http://www.neighborhoodloans.com)